



Badgemaster™

Integrated Management System Policy

Badgemaster Ltd design and manufacture a wide range of employee name badges and personalised identity products.

Our vision is to delight our customers by manufacturing superior quality products on a consistent basis to agreed lead times with class leading customer service to enable sustained business growth in terms of sales and profitability in an environmentally responsible manner.

We will meet or exceed specified customer requirements providing them with consistent quality and accuracy, at a competitive price by using performance tested materials that meet their expectations of appearance and durability. We will continuously monitor and invest in processes and technological advancements with a total commitment to maintaining a properly trained, skilled workforce.

We strive for service excellence throughout our organisation and with our belief in continuous improvement we are dedicated to meeting the changing requirements of our customers and relevant stakeholders through adaptable business processes and services whilst ensuring we meet our obligations to statutory and regulatory requirements.

Badgemaster is respectful of the natural world and recognises through working with its customers and suppliers, its activities, products, and services have an impact on the environment. We are committed to reducing any negative impacts of our operations, products, and services by managing them in a way which will reduce and prevent pollution from discharges and emissions to the environment whilst complying with applicable legal obligations and other requirements relating to environmental aspects.

Where applicable, we will use the least environmentally damaging materials and energy in the manufacture and construction of products, procure goods and services which are environmentally responsible and positively influence our supply chain, whilst considering the re-use and recycling of materials and disposal options.

We will evaluate and set new objectives and targets relevant to the business, its customers, and stakeholders and review at least annually to ensure continual improvement of our system and to enhance environmental performance.

All employees are made aware of the aims and objectives of the IMS which are communicated through department notice boards, our internal HR system, staff induction, training, application, audit and review of the procedures and policies to determine opportunities for improvement and innovation.

We will communicate this policy, our environmental and quality performance and any other relevant information to all employees, stakeholders and those working on behalf of the organisation. We will consider staff feedback to improve our performance and implement where practicable and maintain our ISO9001:2015 and ISO14001:2015 accreditation through continual improvement, aiming for environmental best practice.

The policy is endorsed by our Senior Management Team who will review our IMS, consider and develop opportunities for improvement, resourcing, staff, and support. The responsibility for the policy lies with the Managing Director.

Signed:

Date:

Ian Bradbeer
Managing Director

IMS Policy/JA May2023